

# **GLASSBEL**

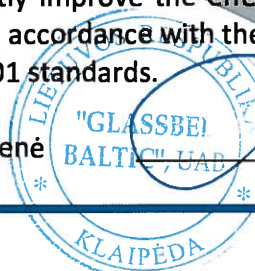
INNOVATIVE GLASS SOLUTIONS

## Quality and Environmental Policy of GLASSBEL BALTIC UAB

**When operating and seeking for excellent fulfilment of our obligations to customers, partners, suppliers, colleagues and shareholders we, the employees of GLASSBEL BALTIC UAB, comply with the following principles:**

- we actively communicate with customers, partners and suppliers in order to ensure the provision of the highest quality and reliability solutions, products or services, corresponding to forecasted needs and exceeding expectations;
- being one of the largest glass processing enterprises in Europe we aim to become underlying partners; therefore, we regularly carry out analysis of the fulfilment of the needs of customers, the monitoring of the ongoing processes, and, if necessary, consistently implement essential changes;
- we are proud to have the opportunity to offer various glass processing methods and the variety of more than 25 categories of specialised glass products to choose from, maintaining the highest quality and meeting deadlines for delivery.
- even though we have more than 15 years of experience in architectural and facade glass processing and the manufacture of double glazing, we are open to innovations – we implement technologies, improve equipment and work organisation methods, which help us to reduce the risk of occurrence of defective products, to improve the safety of employees, to save resources and to increase operational efficiency;
- valuing the competency of our colleagues, we carefully carry out recruitment procedures; we create responsible, friendly, motivational and transparent atmosphere, which promotes constant improvement and the training of professional skills;
- we strictly comply with the legislation of the Republic of Lithuania applicable to the environmental protection, we manage and constantly reduce negative impact on the environment, related to the usage of resources, waste generation and emergency risk;
- we monitor and constantly improve the effectiveness of the quality and environmental systems in accordance with the requirements of LST EN ISO 9001 and LST EN ISO 14001 standards.

Executive Director, Loreta Latakiene



*dmw 2017 04 25*